

## Privacy Policy

This page describes the methods of managing the website regarding the processing of personal data of users who consult it. This information is provided pursuant to Articles 13/14 of EU Regulation 679/2016 to those who interact with the web services of HOTEL GAARTEN, accessible electronically from the address <https://www.hotelgaarten.com>. The information is provided only for the website <https://www.hotelgaarten.com>, owned by HOTEL GAARTEN BENESSERE SPA, and not for other websites that may be consulted by the user via links.

### Data Controller

As a result of consulting this website, data relating to identified or identifiable persons may be processed. The data controller is HOTEL GAARTEN.

### Location of Data Processing

The processing connected to the web services of this site takes place at the aforementioned headquarters of HOTEL GAARTEN BENESSERE SPA and is handled only by technical staff in charge of processing, or by individuals responsible for occasional maintenance operations. No data derived from the web service is communicated or disseminated. Personal data provided by users who submit requests for informative material (e.g., newsletters, etc.) are used solely to perform the service or task requested.

### Types of Data Processed

#### Browsing Data

The computer systems and software procedures used to operate this website acquire, during their normal operation, certain personal data whose transmission is implicit in the use of Internet communication protocols. This information is not collected to be associated with identified individuals but, by its very nature, could allow users to be identified through processing and association with data held by third parties.

This category of data includes IP addresses or domain names of the computers used by users who connect to the site, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response provided by the server (success, error, etc.), and other parameters related to the user's operating system and IT environment.

These data are used solely to obtain anonymous statistical information on the use of the website and to monitor its proper functioning. The data could be used to ascertain responsibility in case of hypothetical computer crimes against the site, only at the request of the supervisory authorities.

#### Data Voluntarily Provided by the User

The optional, explicit, and voluntary sending of emails to the addresses indicated on this site entails the subsequent acquisition of the sender's address, necessary to respond to requests, as well as any other personal data included in the message.

## **Cookies**

No personal data of users is acquired by the site in this regard. Cookies are not used to transmit personal information, nor are so-called persistent cookies of any kind or systems for tracking users.

The use of session cookies (which are not stored permanently on the user's computer and disappear when the browser is closed) is strictly limited to the transmission of session identifiers (consisting of random numbers generated by the server) necessary to enable safe and efficient site navigation. Session cookies used on this site avoid the use of other IT techniques potentially prejudicial to the confidentiality of user navigation and do not allow the acquisition of personal identification data.

## **Analytics**

The cookie used by Google Analytics anonymizes the user's IP address.

## **Optional Nature of Data Provision**

Apart from what is specified for browsing data, the user is free to provide personal data indicated in the request forms to HOTEL GAARTEN BENESSERE SPA or otherwise specified in contacts to request the sending of informative material or other communications. Failure to provide such data may make it impossible to obtain the requested information or services.

## **Section Reserved for Minors**

No person under the age of 18, without prior parental consent or that of their legal guardian, may submit information to this website, make purchases, or finalize legal acts through this site unless permitted by applicable regulations.

## **Data Processing Methods**

Personal data are processed using automated tools for the time strictly necessary to achieve the purposes for which they were collected. Specific security measures are observed to prevent data loss, illegal or incorrect use, and unauthorized access.

## **Rights of Data Subjects**

Subjects to whom the personal data refer have the right at any time to obtain confirmation of the existence or otherwise of the same data and to know their content and origin, verify their accuracy, or request their integration, update, or rectification (Articles 15, 16, 17, 18, 19, 20, 21, and 22 of EU Regulation 679/2016).

Pursuant to the same articles, data subjects have the right to request the deletion, anonymization, or blocking of data processed in violation of the law, as well as to object, in any case, for legitimate reasons, to their processing.

Anyone who has doubts regarding compliance with the privacy policy adopted by HOTEL GAARTEN, its application, the accuracy of their personal data, or the use of the information collected may contact us via email at [info@hotelgaarten.com](mailto:info@hotelgaarten.com).